



Pocket Guide to Business Support Services In Liverpool 2010



Welcome to the Pocket Guide to Business Support
Services in Liverpool, 2010.
We hope you find it helpful and informative.

Tel: 0151 600 2900
email info@liverpoolvision.co.uk or go to
www.liverpoolvision.co.uk

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Enterprise Agencies

Alphabetic Index

Alliance Fund Managers

5th Floor Cunard Building, Pier Head, L3 1DS.
Phone 236 4040 or email: info@afm.uk.com

Business In The Arts NW

Phone 709 8780 or email:
all@bianw.demon.co.uk

Business Link North West

0845 00 66 888 or info@businesslinknw.co.uk

Caribbean African Business Association

Phone 707 4550 or email cabainfo@gmail.com

CENTEC

CENTEC Business Centre, Stopgate Lane,
Aintree, L9 6AW. Phone 525 1954 or email:
business@centecLtd.com

Dream High

Phone 07921 372844
or email: claire@dreamhigh.org.uk

ELECT

Venture House, 212 Boaler Street, L6 6AU.
Phone 263 9554 or email: info@elect.org.uk

Enable North

Phone 07809 863 442 or email:
lynne@enable-north.org.uk

Everton Development Trust

98 Great Homer Street, Everton, L5 5DF.
Phone 298 2478 or email: bill.davis@edt.org.uk

Granby Toxteth Development Trust

129D Lodge Lane, L8 0QH. Phone 734 4925 or
email: business@gttdt.co.uk

Initiative Factory

29 Hope Street, L1 9BQ. Phone 709 2148

Liverpool Chamber of Commerce

One Old Hall Street, L3 9HG.
Phone 227 1234 or email:
chamber@liverpoolchamber.org.uk

Liverpool Design Initiative

Unit 101, The Tea Factory, 82 Wood Street,
L1 4DQ. Phone 709 1566 or email:
alex@designinit.org.uk

Merseyside ACME

Phone 600 2900 or email:
info@merseysideacme.com

Muslim Enterprise Development Service

2 Lodge Lane, L8 0TF. Phone 709 6567
or email: info@muslimenterprise.co.uk

Princes Trust

Phone 794 3197 or email:
joanne.dunn@princes-trust.org.uk

Stepclever Enterprise Gateway (Available in North Liverpool)

Phone 0800 030 4376 or email:
business@stepclever.co.uk

The Eldonian Group

Trinity House, Eldon Place, L3 6JL.
Phone 207 5181 or email: les@eldonians.co.uk

Train 2000

5th Flr Wellington Buildings, The Strand,
L2 0PP. Phone 236 6601 or email:
info@train2000.org.uk
Freephone 0800 587 0383

Waves Enterprise

Phone 07776 188 279 or email:
debbies@waves.uk.com

Geographic Index

Aintree District & Alt Valley

Kathryn Burkhill, Area Manager Aintree District - 07515 999 419

or email: kburkhill@liverpoolvision.co.uk

or Mike Poole - 288 2145 / 07515 999 416 or email: mpoole@liverpoolvision.co.uk

CENTEC - 525 1954 or email: business@centectld.com

City Centre

Dan Ryan, Area Manager - 07515 999 426 or email: dryan@liverpoolvision.co.uk

Waves Enterprise - 07776 188 279 or go to www.waves.uk.com

East Liverpool

Phil Linley, East Liverpool Area Manager - 07515 999 418 or email: plinley@liverpoolvision.co.uk

ELECT - 263 9554 or email: info@elect.org.uk

Dream High - 07921 372844 or email: claire@dreamhigh.org.uk

North Liverpool

John Golledge, North Liverpool Area Manager - 482 2025 / 07515 999 415
or email: jpgolledge@liverpoolvision.co.uk

Stepclever Enterprise Gateway and Specialised Support for Existing Businesses- 0800 030 4376
or email: business@stepclever.co.uk

Everton Development Trust - 298 2478 or email: bill.davis@edt.org.uk

Enable North Enterprise Facilitation - 07809 863 442 or email: lynne@enable-north.org.uk

South Central Liverpool

Paul Chapman, South Liverpool Area Manager - 288 2145 / 07515 999 417
or email: pchapman@liverpoolvision.co.uk

Granby Toxteth Development Trust - 734 4925 or email: business@gttdt.co.uk

South Liverpool

Paul Chapman, 288 2145 / 07515 999 417 or email: pchapman@liverpoolvision.co.uk
or Mike Poole - 288 2145 / 07515 999 416 or email: mpoole@liverpoolvision.co.uk

Waves Enterprise 07776 188 729 or go to www.waves.uk.com

Types of Support

Just Starting Out

Choose between Enable North (North Liverpool), Dream High (East Liverpool) and Waves Enterprise (City and South Liverpool); see the Geographic Index for contact details.

Don't Know Where To Go

If just starting out, it pays to visit a range of different advisers to get both general and specific advice and guidance. Refer to the nearest advice agency (see the Geographical Index) or if specialist help is needed, see the Specialist Support section.

Planning To Start A Business

If the first steps have already been taken, Liverpool Vision supports a network of local enterprise agencies providing a full range of business support and advice to people wanting to start a business. Local residents can get advice either at the nearest agency to where they live or where they plan to set up their business.

In Business & Need Some Help

It's A Simple, Local Enquiry

If the enquiry is a simple one of a request for general business advice or help with a particular problem - book-keeping, marketing, business rates or a legal issue - refer to the nearest local enterprise agency (see the Geographic Index).

It's A More Difficult Problem or A Business Growth Enquiry

The place to start is with the local Area Manager who can offer advice and support or refer businesses to a range of other agencies and advisors, including Business Link North West. If the enquirer is uncertain exactly what help they need, the Area Manager is the first step to connecting people to the most appropriate support.

Aintree & District

Kathryn Burkhill, Aintree & District Area Manager, Centec Business Centre, Stopgate Lane, Aintree, L9 6AW. Phone: 07515 999 419. Email: kburkhill@liverpoolvision.co.uk

East Liverpool

Phil Linley, East Liverpool Area Manager, c/o Gardner Systems, Faraday Road, Wavertree Technology Park, L13 1EH. Phone 07515 999 418. Email: plinley@liverpoolvision.co.uk

North Liverpool

John Gollidge, North Liverpool Area Manager, Vauxhall Neighbourhood Council,
Silvester Street, L5 8SE. Phone 482 2025 / 07515 999 415.
Email: jgollidge@liverpoolvision.co.uk

South Liverpool

Paul Chapman, South Liverpool Area Manager, Partnership for Learning, South Road, L24 9PZ.
Phone 288 2145 / 07515 999 417. Email: pchapman@liverpoolvision.co.uk

South Liverpool & Aintree

Mike Poole, Aintree/South Liverpool, Partnership for Learning, South Road, L24 9PZ
Phone 288 2145 / 07515 999 416. Email: mpoole@liverpoolvision.co.uk

Expert Help Is Needed

Sometimes a business will want higher-level, hands-on expert help or help from a variety of experts. The place to start is Business Link North West (see the Alphabetic Index) or go to www.businesslink.gov.uk.

Premises

Appropriate business space is sometimes difficult to find. Contact a Liverpool Vision Investment Manager or your local Area Manager (see the Geographic Index):

Premises & Property Database - Property Link

Liverpool Vision has an extensive and comprehensive database of industrial and office space available within Liverpool. Go to <http://live.merseyside-pps.tractivity.co.uk/liverpool/>

Commercial Property Agents

Liverpool Vision also maintains a list of property agents dealing with commercial premises in Liverpool including contact details and links (when available) to their websites. Go to www.liverpoolvision.co.uk/property/agentcontacts.asp

North Liverpool and South Sefton ('Stepclever Zone')

The Local Enterprise Growth Initiative offers premises support for the development of new businesses or the expansion of existing businesses in the Stepclever area - the wards of Anfield, County, Everton and Kirkdale (Liverpool) and Derby and Linacre (Sefton).
Contact: Nick Yates, 934 2767 or email: nick.yates@planning.sefton.gov.uk

Specialist Support

Arts Organisations

Business in the Arts NW - 709 8780 or email: all@bianw.demon.co.uk

BRM/BEM Entrepreneurs

Caribbean African Business Association -707 4550 or email cabainfo@gmail.com

Crawford House Community Partnership - 709 8258 or email: crawfordhouse@btconnect.com

Granby Toxteth Development Trust - 734 4925 or email: business@gtdt.co.uk

Muslim Enterprise Development Service - 709 6567 or email: info@muslimenterprise.co.uk

Claimants/Over-50s

InBiz run the local New Deal for Self-Employment program for unemployed people wanting to go into business. Phone 357 1528.

Initiative Factory Benefits 2 Business Program - 709 2148

The Prime Initiative - 0800 783 1904 or email: prime@ace.co.uk

Creative & Design Entrepreneurs

Liverpool Design Initiative - 709-1566 or email: alex@designinit.org.uk

Merseyside ACME - 600 2900 or email: info@merseysideacme.com

Finance for Business

Liverpool Vision Start-Up Fund

There is a small grant of £500 for those starting a business or in their first month of trading. You can only apply via a designated local agency so go to the Geographic Index to find the one closest to you.

Financial Assistance To Business (FAB)

Liverpool Vision runs a discretionary fund to stimulate the creation of local employment opportunities by encouraging businesses to undertake projects which will enable them to create jobs in Liverpool. This takes the form of either repayable investments or, sometimes, grants.

Contact the Investment Team at Liverpool Vision.

Phone 0151 600 2900 or email: info@liverpoolvision.co.uk

NWDA Finance For Business

The North West Development Agency Finance For Business scheme has a range of grants and loans for all kinds of business start-up and development needs, including the Venture Capital Loan. Call the NWDA on 01925 400100 or go to www.nwdabusinessfinance.co.uk. Businesses can get advice on the full range of finance and investment opportunities available in the North West by contacting the Business Link Access To Finance service (see Alphabetic Index).

Interest-Free Loans For Energy Efficiency

Businesses can get unsecured, interest-free loans from the Carbon Trust to reduce their energy costs. The loans are repayable over 4 years. Call 0800 085 2005 or go to www.carbontrust.co.uk

Alliance Fund Managers

AFM manages the Merseyside Special Investment Fund and offers loans at different levels and for different kinds of business projects (see below). For each of these, contact AFM directly (see Alphabetic Index):

The Small Firms Fund provides loans (not grants) of between £15,000 and £150,000. Sole traders, partnerships and limited companies can apply for a flexible loan to help them get started or expand.

The Mezzanine Fund provides loans between £150,000 and £1million. Mezzanine finance enables the lender to borrow more money than a conventional bank loan and can be used for higher risk propositions. It is also more flexible than bank debt. It is a fixed term loan which has either a redemption premium or equity option attached to it.

Note: loans to businesses based in or considering relocating to Liverpool are currently only available until March 2010.

Useful Business Numbers & Addresses

Building Control

Contact Liverpool Direct on 0151 233 3021 or email: building.control@liverpool.gov.uk
Planning and Building Control, Municipal Buildings, Dale Street, L2 2DH.

Business Rates Enquiries

Contact the Business Rate Section on 0151 225 3409, or make an appointment with the Business Unit via Liverpool Direct: 0151 233 3016. Email: business.unit@liverpool.gov.uk
Business Rates Section, Liverpool City Council, PO Box 2012, L69 2DX.

Environmental Health & Trading Standards

Contact Liverpool Direct on 0151 233 3000 for enquiries or to make an appointment for a visit. Email: environmental.health@liverpool.gov.uk or trading.standards@liverpool.gov.uk
Environmental Health and Trading Standards, Liverpool City Council, Municipal Buildings, Dale Street, L2 2DH.

Highways Licences (Pavement Cafés, Cellars, Canopies, Public Highways Affected)

Contact 0151 233 3000 or email: highways.management@liverpool.gov.uk
Highways Management Division, Municipal Buildings, Dale Street, L2 2DH.

Licensing Unit (Taxis/Private Hire, Street Collections, Entertainment Licences)

Liverpool Direct on 0151 233 3015 or email: Licensing@liverpool.gov.uk
Licensing Unit, Room 219, Municipal Buildings, Dale Street, L69 2DH.

Planning Permission

Contact Planning at Liverpool Direct on 0151 233 3021
or email: planningandbuildingcontrol@liverpool.gov.uk
Planning and Building Control, Municipal Buildings, Dale Street, L2 2DH.

Recruitment/Employment Services

Contact Liverpool Jobs, Education and Training (JET) Service and the People Pool: Visit the website for your local office www.jet.org or email: jet@liverpool.gov.uk

